What you need to know

Improving access to general practice services for former refugees and current asylum seekers in the Auckland Region (to 30 September 2020)

This service allows eligible former refugees and current asylum seekers* and their immediate family access to a range of either free Doctor/GP (General Practitioner) consultations or with a possible small co-payment (fee) for an extended consultation.

Conditions and actively participating general practices

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**East Auckland cont...**

<table>
<thead>
<tr>
<th>Practice Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flat Bush Medical Centre</td>
<td>201 Murphys Rd, Flat Bush</td>
<td>930-8314</td>
</tr>
<tr>
<td>Pakuranga Medical Centre</td>
<td>107/17 William Roberts Rd, Pakuranga</td>
<td>950-7351</td>
</tr>
<tr>
<td>Vincent Street Family Doctors</td>
<td>80A Vincent St, Howick</td>
<td>537-0789</td>
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**North Auckland**

<table>
<thead>
<tr>
<th>Practice Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Te Puna Hauora Birkdale</td>
<td>166 Birkdale Rd, Birkdale</td>
<td>483-5724</td>
</tr>
<tr>
<td>Te Puna Hauora Northcote</td>
<td>58A Akoranga Drive, Northcote</td>
<td>489-3049</td>
</tr>
<tr>
<td>White Cross Glenfield</td>
<td>436-440 Glenfield Rd, Glenfield</td>
<td>444-4244</td>
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**West Auckland**

<table>
<thead>
<tr>
<th>Practice Name</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Fono - Henderson</td>
<td>411 Great North Rd, Henderson</td>
<td>837 1780</td>
</tr>
<tr>
<td>Health New Lynn</td>
<td>Totara Health, 1 McCrae Way</td>
<td>827-8888</td>
</tr>
<tr>
<td>Kelston Medical Centre</td>
<td>8 Archibald Road, Kelston</td>
<td>818 5208</td>
</tr>
<tr>
<td>Lincoln Rd Medical Centre</td>
<td>131 Lincoln Rd, Henderson</td>
<td>837-2056</td>
</tr>
<tr>
<td>Peninsula Medical Centre</td>
<td>382 Te Atatu Rd, Te Atatu Peninsula</td>
<td>834-6300</td>
</tr>
<tr>
<td>Ranui Medical Centre</td>
<td>421 Swanson Rd, Ranui, Waitakere City</td>
<td>833-6033</td>
</tr>
<tr>
<td>The Doctors Massey Medical</td>
<td>394 Don Buck Rd, Massey</td>
<td>831-0170</td>
</tr>
<tr>
<td>Tongan Health Society-Langimalie</td>
<td>Health Centre, Shop 14, Kelston</td>
<td>0800 030 902</td>
</tr>
<tr>
<td>Wai Health Clinic</td>
<td>Corner Edsel &amp; Catherine St, Henderson</td>
<td>839-0280</td>
</tr>
<tr>
<td>Westview Medical Centre</td>
<td>5 Glendale Rd, Glen Eden</td>
<td>818-7111</td>
</tr>
<tr>
<td>White Cross New Lynn</td>
<td>2140 Great North Rd, New Lynn</td>
<td>828-8912</td>
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**South Auckland**

<table>
<thead>
<tr>
<th>Practice Name</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Airport Oaks, Mangere</td>
<td>149A Kirkbride Rd, Airport Oaks</td>
<td>275-1202</td>
</tr>
<tr>
<td>Bakerfield Accident and Medical</td>
<td>16A Bakerfield Pl, Manukau</td>
<td>263-7770</td>
</tr>
<tr>
<td>Local Doctors Otara</td>
<td>3 Watford St, Otara</td>
<td>274-3414</td>
</tr>
<tr>
<td>ETHC Clendon Shopping Centre</td>
<td>Shop C4, 459 Roscommon Rd, Clendon</td>
<td>266-6646</td>
</tr>
<tr>
<td>ETHC Mangere Town Centre</td>
<td>10 Waddon Place, Mangere</td>
<td>275-7954</td>
</tr>
<tr>
<td>ETHC Weymouth Clinic</td>
<td>235 Browns Rd, Manurewa</td>
<td>264-1640</td>
</tr>
<tr>
<td>ETHC Kolmar Rd Clinic</td>
<td>133 Kolmar Rd, Papatoetoe</td>
<td>265-4945</td>
</tr>
<tr>
<td>ETHC Otara Mall</td>
<td>120 East Tamaki Rd, Otara</td>
<td>274-9354</td>
</tr>
<tr>
<td>ETHC Takanini Medical Centre</td>
<td>30 Walters Rd, Takanini</td>
<td>274-7823</td>
</tr>
<tr>
<td>ETHC Weymouth</td>
<td>235 Browns Rd, Manurewa</td>
<td>264-1640</td>
</tr>
<tr>
<td>Fellbrook Medical Centre</td>
<td>33 Fellbrook St, Manurewa</td>
<td>269-0088</td>
</tr>
<tr>
<td>Greenstone Family Clinic</td>
<td>157 Great South Rd, Manurewa</td>
<td>267-8702</td>
</tr>
<tr>
<td>Leabank Health Centre</td>
<td>100 Weymouth Rd, Manurewa</td>
<td>267-1580</td>
</tr>
<tr>
<td>Mangere Family Doctors</td>
<td>215 Massey Rd, Mangere East</td>
<td>275-9977</td>
</tr>
<tr>
<td>Manukau Medical Associates</td>
<td>18 Manukau Station Rd, Manukau</td>
<td>262-2011</td>
</tr>
<tr>
<td>Fono - Manurewa</td>
<td>7 Halver Rd, Manurewa</td>
<td>266-8770</td>
</tr>
<tr>
<td>Otahuhu Whitecross</td>
<td>15-23 Station Rd, Otahuhu</td>
<td>276-3000</td>
</tr>
<tr>
<td>Otara Family &amp; Christian Medical Centre</td>
<td>5/120 East Tamaki Rd, Otara</td>
<td>274-6654</td>
</tr>
<tr>
<td>Otara Whanan Medical Centre</td>
<td>100 Alexander Crescent, Otara</td>
<td>274-9135</td>
</tr>
<tr>
<td>Papakura Marae Health Clinic</td>
<td>29 Hunua Rd, Papakura</td>
<td>297-2160</td>
</tr>
<tr>
<td>Seddon Street Medical</td>
<td>13A Hall St, Pukekohe</td>
<td>237-0055</td>
</tr>
<tr>
<td>Turuki Health Centre</td>
<td>2/32 Canning Crescent, Mangere</td>
<td>275-5788</td>
</tr>
<tr>
<td>Wiri Family Doctors</td>
<td>10/792 Great South Rd, Wiri</td>
<td>263-6622</td>
</tr>
</tbody>
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The Role of the Red Cross Volunteers:

- Highlight the importance of using their local GP/Medical Doctor when needed.
- Highlight the choice of participating Practices on the flyer but note they can enrol with any Practice they choose.
- Highlight that this service will enable them to have free appointments (or with a possible small payment for longer appointments).
- Please ensure that ‘Refugee status’ is recorded on the Practice enrolment form when enrolling.
- At the time of enrolling at the GP Practice please ensure that the receptionist is aware of this service and that no payments should be passed onto the former refugee or current asylum seeker (unless it is the possible small co-payment from a longer visit).

The Role of the GP Practice Receptionist:

- Please ensure that ‘Refugee status’ is recorded on the enrolment form and within your Practice PMS, this is necessary in order for them to access this service and for your PHO to invoice their DHB. This information will not be used for any purposes other than to ensure access to this service.
- Please ensure that the Refugee/family members do not incur any/or minimal costs.

*Refugees include those who have re-settled in New Zealand under one of the following programmes: Refugee Quota Programme; Convention Refugee or Protected Person; Family Reunion Refugees; Asylum Seeker (letter from Immigration NZ confirming their claim) and have resided in New Zealand for 10 years or less. Please check with participating practice for your eligibility. Please note a ‘Certificate of Identity’ or a ‘Refugee Travel Document’ is a valid form of ID.

Services funded:

- **90 Minutes Consultation** - one visit per patient per year (75mins funded by DHB, remaining 15 mins may either be a co-payment or not).
- **Extended Consultations** - 45mins (30mins funded by DHB, remaining 15 mins may either be a co-payment or not).
- **Flexible Consults** - episodic care funded by DHB (no co-payment). This can cover: Vaccinations/Screening/Assessments/Diagnoses/Treatment/Rehabilitation/Onward Referral/Family support etc.

For any further information please contact your PHO Project Lead.

*Please note this flyer in the patient notes.*

**General Practices actively participating as at October 2019.** This list will be continually updated as new participating practices join. Please note that this list is provided for your information but should not limit your choice of which general practice you enrol with.

**Auckland Central**

- **Avondale Family Doctor**
  63 Rosebank Rd, Avondale
  Ph: 828-8410
- **Cornwall Medical Centre**
  790 Manukau Rd, Royal Oak
  Ph: 625 3140
- **ETHC (East Tamaki Healthcare)**
  Glen Innes, 5 Mayfair Place, Glen Innes
  Ph: 528-9054
- **ETHC Sandringham Health Centre**
  546 Sandringham Rd, Sandringham
  Ph: 849-2111
- **ETHC Sylvia Park**
  Level 1, Shop N215, Sylvia Park
  Ph: 573-1265
- **Fono - Blockhouse Bay**
  297 Blockhouse Bay Rd
  Ph: 828 8421
- **Fono - St Patricks**
  Level 2, Wyhdam St, Auckland City
  Ph: 302 2496
- **Glenavon Doctors Surgery**
  271A Blockhouse Bay Rd, Blockhouse Bay
  Ph: 828-6438
- **Lynfield Medical Clinic**
  Shop 6/1/15 The Avenue, Lynfield
  Ph: 627 8433

**East Auckland**

- **Bishop Medical Centre**
  8R Bishop Lenihan Place, East Tamaki
  Ph: 265-0321
- **Botany Junction Medical Limited**
  110 Michael Jones Drive, Flat Bush
  Ph: 284-3468
- **Dow Family Doctors**
  177 Pakuranga Rd, Pakuranga
  Ph: 576-2957
- **ETHC Dawson Rd**
  124 Dawson Rd, Flat Bush
  Ph: 271-2670
- **ETHC Chapel Park**
  160 Chapel Rd, Chapel Park
  Ph: 272-4163
- **Local Doctors Dannemora**
  1-3 Redcastle Drive, Dannemora
  Ph: 576-2295
- **New Al Dawa Medical Centre**
  1230 Dominion Rd, Mt Roskill
  Ph: 620-4027
- **Oraeke Health Service**
  25/215 Kepa Rd, Mission Bay
  Ph: 578-0956
- **Rosebank Rd Medical Services**
  65 Rosebank Rd, Avondale
  Ph: 8288237
- **Stoddard Road Medical Centre**
  223 Stoddard Rd, Mt Roskill
  Ph: 621-0387
- **Tamaki Family Health Centre**
  2-4 Clifton Court, Panmure
  Ph: 527-3344
- **Tongan Health Society-Langimalie Health Centre**
  1 Fleming St, Onehunga
  161 Queens Rd, Panmure
  Ph: 0800 030 902
- **Turuki Health Centre**
  62 Queens Rd, Panmure
  Ph: 570-8643
- **White Cross Lunn Ave**
  110 Lunn Ave, Mt Wellington
  Ph: 570-8899
- **Mt Eden 575 Doctors**
  575 Mt Eden Rd, Mt Eden
  Ph: 623 4599
- **Mt Wellington Family Health Centre**
  283 Penrose Rd, Mt Wellington
  Ph: 570 2999
- **New Al Dawa Medical Centre**
  1230 Dominion Rd, Mt Roskill
  Ph: 620-4027
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