How we manage and use your health information

National Public Health Service (NPHS) – Northern Region is involved in preventing and minimising the spread of infectious diseases. This can involve carrying out interviews with cases (people who have or may have an infectious disease) and disease contacts (people at risk of catching an infectious disease from a case), or receiving or storing personal health information from other sources.

Your information is protected under the Health Information Privacy Code and other law.

The information collected during interviews, or through other means, will only be used to help prevent the spread of infectious illnesses and keep others safe.

Information gathered will be held by NPHS and the National Public Health Service, which are part of Health New Zealand - Te Whatu Ora.

NPHS may need to share the information gathered with others involved in controlling infectious diseases, such as your doctor or other health services. We will only share this information for the purpose of controlling the disease.

Some information may be made public, like any places and events you have been to. This is to help find people who may have had contact with you. Your personal information will not be shared publicly.

You can access your health information if you wish, and you can ask for it to be corrected if you think it is wrong or misleading.

You can direct any concerns about the privacy of your health information to your relevant health District Privacy Officer or the Office of the Privacy Commissioner: https://www.privacy.org.nz/.

The information we ask you for is important to controlling the spread of infectious diseases. If you do not provide that information, controlling these diseases may be more difficult. Sometimes, we can require you to supply us with the information under the Health Act.